# **Bosch Privacy Notice – Highlights/Notice at Collection**

Bosch Mobility Platform & Solutions LLC has set out below some important highlights of the Privacy Notice for our FleetME services. You can obtain more information about how we collect, use, disclose and safeguard your personal information by reviewing our full Privacy Notice below.

## What personal information do we collect?

For more information see Collection of Personal Information and Sources of Personal Information sections below.

We collect various types of information about our users in connection with the services or products, including:

- Information we collect directly from you (i.e., when given by you);
- Information we collect indirectly from you (i.e., collected when you use FleetME); and
- Information we obtain from third-party sources.

We also may collect information in ways that we describe to you at the point of collection or otherwise with your consent. The personal information we collect includes identifiers, sensitive personal information, commercial information, internet or other similar network activity and professional or employment-related information. We only collect sensitive personal information to fulfill or meet the reason you provided the information and for other business purposes aside from inferring characteristics about a consumer. Therefore, we do not offer a specific right to limit. The section titled "Collection of Personal Information" contains more information on these categories.

## Why do we collect personal information and how is it used?

For more information see Collection of Personal Information below.

Business Purposes:	Commercial Purposes:		
Fulfilling or meeting the reason you provided the	Responding to submitted inquiries and customer		
information.	service requests and other questions and/or		
Technical administration of Bosch and Bosch	comments.		
affiliate websites, mobile applications and/or	• For the U.S., this data may be used for marketing		
services.	and analytic purposes.		
Maintaining the safety, security, and integrity of			
our websites, products and services, databases and			
other technology assets, and business.			
Customer, vendor, licensor and/or supplier			
administration, review and/or reports.			
Administering, maintaining, personalizing and			
improving Bosch and Bosch affiliates' mobile			
applications, products and services, including,			
without limitation, to authenticate users, provide			
requested services, provide optional additional			
services and to develop new features, products			
and/or services.			
Providing customer service.			
Compliance with legal and/or regulatory			
requirements.			

Bosch will not collect or use personal information for materially different, unrelated or incompatible purposes without providing you notice (or obtaining your consent, where required by applicable laws in the relevant jurisdiction). Additionally, Bosch only retains personal information for as long as necessary to carry out the purposes for which we originally collected it and for other legitimate business purposes, including to meet our legal, regulatory, or other compliance obligations.

## Is personal information disclosed, sold, or shared?

For more information see <u>Disclosure</u>, <u>Sale</u>, and <u>Sharing of Personal Information – Past 12 months</u>, <u>Personal Information Sales</u>: Opt-Out and Opt-In Rights, and <u>Use of Cookies below</u>.

Bosch may disclose your information with:

- Bosch affiliated entities,
- service providers, vendors, consultants, suppliers, licensors, marketing, partners and other partners and entities performing work on Bosch's behalf,
- relevant authorities in accordance with, and as Bosch deems required, necessary and/or appropriate by, or in connection with, applicable law, regulation, court order or legal process;
- For the processing of your personal information for the use of SingleKeyID, the Platform is a joint controller with Robert Bosch GmbH. For detailed information related to Robert Bosch GmbH, please find their privacy notice <a href="here">here</a>

We do not sell or share your personal information collected through FleetME, therefore we do not offer the right to opt out of the selling or sharing of your personal information.

#### What are the risks?

- We may transfer your personal information to states, provinces, or countries other than where you reside, including to affiliates and service providers. Therefore, your information may be accessible to courts, law enforcement and national authorities in such other jurisdictions. You can obtain information about Bosch's policies and practices with respect to foreign service providers, or ask questions about the collection, use, disclosure or storage of personal information by such service providers, by contacting our Privacy Notice Administrator as described in the Privacy Notice.
- Bosch security measures are being continuously improved in accordance with the state of technological developments, however, absolute protection is not possible. We cannot guarantee the security of information posted or transmitted using FleetME.

#### What else should you know?

- Your personal information will be stored in the United States and accessible to system administrators and operators, marketing and sales associates, Partners and other people and entities performing work on our behalf.
- You may contact our Privacy Notice Administrator, as described in the Privacy Notice, with any questions about the collection of your personal information.
- In some circumstances, you also may have a right to access, update, and correct inaccuracies in your personal data (e.g., pursuant to local law).
- Any additional choices you may have are described in the full Privacy Notice below.

#### **BOSCH FLEETME PRIVACY NOTICE**

## I. Introduction

Bosch Mobility Platform & Solutions LLC is pleased to have you visit our website and welcomes your interest in the services or products provided through FleetME. This Privacy Notice applies to all users of FleetME and the Services, anywhere in the United States, Canada, Mexico, and their respective territories and possessions.

The protection of your privacy is an important concern to which we pay special attention. We process personal information collected during your visit to FleetME and use of Services in compliance with this Privacy Notice and all applicable laws and regulations. Data protection and information security are part of Bosch corporate policy.

## II. Scope

This Notice covers our processing of personal data, personal information, or personally identifiable information, as defined by numerous statutes in the United States, as well as personal information as defined by Canada's Personal Information Protection and Electronic Documents Act and any applicable substantially similar provincial legislation, and personal information as defined by the Mexican Federal Law on Protection of Personal Data Held by Private Parties, which we gather when you are accessing, viewing, completing, or using FleetME or our Services, which we gather while you are accessing, viewing, completing, or using the Services.

## **III.** Collection of Personal Information

FleetME has collected the following personal information from users of FleetME within the last twelve (12) months:

Category and Sources	Examples	<b>Business or Commercial</b>	We disclose, share or	Retention
of Information		Purpose	sell this data?	
Identifiers	Real name, online	Business- To enable use of	We disclose this data	We only retain your
	identifier, Internet	our sites, services, and	with our service	data for (1)as long as
We collect this	Protocol address, email	products, to communicate	providers and with	it is necessary to
		1	business partners,	render our offers and
users, customers, and	Identification Number	understand how our	including those whom	services to you, (2) as
	(VIN), and license plate	Users interact with our	you instruct us to send	required to meet our
also generate	number.	sites.	this information.	legal obligations (e.g.
identifiers internally.				due to retention
	Some personal	Commercial- To improve		periods under tax and
	information included in	our offerings.	We do not sell or share	commercial codes we
	this category may		this data.	are obligated to have
	overlap with other			documents such as
	categories.			contracts and invoices
				available for a certain
				period of time) and
				(3) for other
				legitimate interests
				such as preventing
				harm, security and
				integrity.
Personal Information	Real name, online	Business- To enable use of	We disclose this data	We only retain your
	I The state of the	our sites, services, and	with our service	data for (1)as long as
1 -	· ·	products, to communicate	ľ	it is necessary to
information from our	address, address,	1	business partners,	render our offers and
		understand how our	including those whom	services to you, (2) as

Some personal information included in this category may overlap with other categories.  Sensitive personal information  Some personal information  Some personal information  Commercial- To improve our offerings.  We do not sell or share commercial codes we are obligated to have documents such as contracts and invoices available for a certain period of time) and (3) for other legitimate interests such as preventing harm, security and integrity.  Sensitive personal information  Precise geolocation (fleet Business- To enable use of We disclose this data vehicle only)  our sites, services, and providers and with it is necessary to	Category and Sources of Information	Examples	Business or Commercial Purpose	We disclose, share or sell this data?	Retention
Some personal information included in this category may overlap with other categories.  Sensitive personal information  Sensitive personal information  We collect this information from our users, customers, and business partners.  We collect this information  We collect this information  Commercial- To improve bur offerings.  Precise geolocation (fleet Business- To enable use off We disclose this data with our service providers and with our services and invoices available for a certain period of time) and (3) for other legitimate interests such as preventing harm, security and integrity.  Sensitive personal information  Precise geolocation (fleet Business- To enable use off We disclose this data with our service providers and with business partners, including those whom services to you, (2) as you instruct us to send this information.  Commercial- To improve our offers and services to you, (2) as you instruct us to send this information.  We only collect sensitive personal information to fulfill or meet the reason you provided the information and for other business purposes aside from inferring characteristics about a consumer.  Commercial report, products or services purchased, obtained, or onsidered, or other ustomers and generate it internally during transactions with our customers.  Commercial- To improve our offerings.  We do not sell or share the reason with our service products and invoices available for a certain period of time) and integrity.  Commercial property, products or services purchased, obtained, or onsidered, or other ustomers and generate it internally during transactions with our customers.  Commercial- To improve our offerings.  We do not sell or share the reason with our service products, to communicate providers and with with you, and to understand how our sites, services, and products, to communicate providers and with with you, and to understand how our our sites, services, and with with you, and to understand how our legal obligations (e.g., due to retention periods under tax and with	users, customers, and business partners.	1		l <b>*</b>	legal obligations (e.g.
Sensitive personal information  We collect this information from our sites.  We collect this partners.  Commercial To improve our offerings.  We only collect sensitive personal business partners.  Commercial Information and business partners.  Records of personal information and for other business purposes aside from inferring characteristics about a consumer.  Commercial information from our sites information to fulfill or meet the reason you provided the information and for other business purposes aside from inferring characteristics about a consumer.  Commercial information and for other business purposes aside from inferring characteristics about a consumer.  Commercial information from our customers and generate it internally during transactions with our customers.  We do not sell or share eightimate interests with our service providers and with business partners, including those whom sour instruct us to send the information and for other business purposes aside from inferring characteristics about a consumer.  Commercial information from our customers and generate it internally during transactions with our customers.  Commercial To improve our offeren and this information from our customers and generate it internally obtained, or considered, or orother understand how our purchasing or consuming bless interact with our sites.  Commercial-To improve our services, and products, to communicate providers and with sour service and with our service period of time) and (3) for other legitimate interests with our service with our service and with our service an		information included in this category may overlap with other	our offerings.		periods under tax and commercial codes we are obligated to have documents such as
Sensitive personal information  We collect this usiness partners.  Precise geolocation (fleet Business- To enable use of We disclose this data our sites, services, and products, and to understand how our Users interact with our service our offerings.  We collect this usiness partners.  Commercial To improve our offerings.  We only collect sensitive personal information to fulfill or meet the reason you provided the information and for other business purposes aside from internity and information  Records of personal property, products or services purchased, obtained, or customers and generate it internally during transactions with our customers.  Precise geolocation (fleet Business- To enable use of We disclose this data with our service with our survices and integrity.  We only retain your data for (1)as long as it is necessary to render our offers and services to you, (2) as verience our offers and services to you, (2) as verience our offers and services to you, (2) as verience our offers and services to you, (2) as verience our offers and services to you, (2) as verience our offers and services to you, (2) as verience our offers and services to you, (2) as verience our offers and services to you, (2) as verience our offers and services of the meet our legal obligations (e.g. due to retention periods out of time) and (3) for other legitimate interests such as preventing with our service our offers and services to you, (2) as verience our distance of the distance of the distance of the distance our offers and services to you, (2) as very documents and our sites, services, and products, and to our sites, services, and products, and to our sites, services, and products, and to our sites, services, and products, and the products of the distance our offers and services to you, (2) as very documents and the products of the distance our offers and services to you, (2) as very documents and the products, and with our service our offers and services to you, (2) as very documents and our sites.  Seconds of the formation		categories.			available for a certain period of time) and (3) for other
information  We collect this information from our users, customers, and business partners.  Commercial—To improve our offerings.  We only collect sensitive personal information to fulfill or meet the reason you provided the information and for other business purposes aside from information from our users of this information.  Records of personal property, products or services purchased, we collect this information from our customers and generate it internally during transactions with our customers.  We hicle only)  our sites, services, and products, sand to understand how our users, customers, and business partners.  Users interact with our sites.  Commercial—To improve our offerings.  We only collect sensitive personal information to fulfill or meet the reason you provided the information and for other business purposes aside from inferring characteristics about a consumer.  Records of personal property, products or services purchased, obtained, or considered, or other customers and generate it internally during transactions with our customers.  Records of personal property, products or services purchased, obtained, or considered, or other customers and generate it internally during transactions with our customers.  Commercial—To improve our offerings.  Business—To enable use of We disclose this data with our service and integrity.  We only celar the customers and with our service and integrity.  We only retain your data for (1)as long as it is necessary to render our offers and with our service and invoices available for a certain period of time) and (3) for other legitimate interests such as preventing harm, security and integrity.  We only cellect sensitive personal property, products or services purchased, obtained, or considered, or other purchasing or consuming Users interact with our service are defined to have documents such as contracts and invoices available for a certain period of time) and integrity.  We only cellect sensitive the activity and integrity and integrity and integrity and integrity and					such as preventing harm, security and
We collect this information from our users, customers, and business partners.  Commercial with our personal information or our personal information personal obtained, or customers and generate it internally during transactions with our customers.  Drough of the customers and generate it internally during transactions with our customers.  Drough of the customers and generate it internally during transactions with our customers.  Drough of the customers and pushed on the customers and generate it internally during transactions with our customers.  Drough of the customers and customers and generate it internally during transactions with our customers.  Drough of the customers and consumer.  Drough of the customers and to understand how our understand how our understand how our our offerings.  Drough of the customers and to understand how our understand how our our offerings.  Drough of the customers and to understand how our understand how our our offerings.  Drough of the customers and this information.  Drough of the customers and the customers and this information and for other pushed the information and for other pushed to reduce this information and for other pushed the information and for other pushed the information and for other pushed from information and for other p	Sensitive personal	Precise geolocation (fleet	Business- To enable use of	We disclose this data	We only retain your
information from our users, customers, and business partners.    Commercial Fo improve our offerings.	information	vehicle only)	1		–
users, customers, and business partners.  Sites.  Commercial—To improve our offerings.  We only collect sensitive personal information to fulfill or meet the reason you provided the information and for other business purposes aside from inferring characteristics about a consumer.  Commercial information  Records of personal property, products or services purchased, obtained, or customers and generate it internally during transactions with our customers.  Sites.  You instruct us to send this information.  We do not sell or share the reason you provided the information to fulfill or meet the reason you provided the information and for other business purposes aside from inferring characteristics about a consumer.  Becords of personal property, products or services purchased, obtained, or understand how our sustomers and generate it internally during transactions with our customers.  Commercial—To improve our offerings.  Sites.  You instruct us to send this information.  We do not sell or share ethis data.  We do not sell or share ethis data.  We do not sell or share ethis data.  We obligated to have documents such as contracts and invoices available for a certain period of time) and (3) for other legitimate interests such as preventing harm, security and integrity.  We only collect sensitive this information.  We do not sell or share ethis data.  We do not sell or share ithis information.  Frequired to meet our legal obligations (e.g. due to retention mour our our struct us to send this information.  Commercial—To improve our offerings.  Commercial—To improve our offerings.	We collect this		understand how our	business partners,	render our offers and
business partners.  Commercial- To improve our offerings.  We only collect sensitive personal information to fulfill or meet the reason you provided the information and for other business purposes aside from inferring characteristics about a consumer.  Commercial information  Records of personal property, products or services purchased, obtained, or customers and generate it internally during transactions with our customers.  Commercial- To improve our offerings.  We only collect sensitive personal information to fulfill or meet the reason you provided the information and for other business purposes aside from inferring characteristics about a consumer.  Business- To enable use of We disclose this data with our service with our service with our service data for (1) as long as providers and with business partners, including those whom you instruct us to send services to you, (2) as required to meet our gegal obligations (e.g. due to retention periods under tax and we documents such as contracts and invoices available for a certain period of time) and (3) for other legitimate interests such as preventing harm, security and integrity.  We only retain your data for (1) as long as providers and with our service with our service data for (1) as long as including those whom you instruct us to send services to you, (2) as required to meet our gegal obligations (e.g. due to retention periods under tax and we documents such as contracts and invoices available for a certain periods under tax and we documents such as contracts and invoices available for a certain period on the full time the period on the period on the period on the period on the full time the period on the period			Users interact with our	including those whom	services to you, (2) as
Commercial We do not sell or share this data.  We do not sell or share are obligated to have documents such as contracts and invoices available for a certain period of time) and (3) for other business purposes aside from inferring characteristics about a consumer.  Commercial information  Property, products or services purchased, obtained, or considered, or other ustomers and generate it internally during transactions with our customers.  Commercial information  Records of personal property, products or services purchased, obtained, or considered, or other purchasing or consuming Users interact with our gustomers and with our customers.  Commercial to the information from our customers and with our customers.  Commercial to the information from our customers and with our service data for (1) as long as including those whom services to you, (2) as you instruct us to send required to meet our sites.  Commercial-To improve our offerings.  We do not sell or share are obligated to have documents such as contracts and invoices available for a certain period of time) and (3) for other legitimate interests such as reventing harm, security and integrity.  We only retain your data for (1) as long as it is necessary to business partners, including those whom services to you, (2) as you instruct us to send required to meet our sites.  Commercial to information.  We do not sell or share this data.  We do not sell or share are obligated to have documents such as contracts and invoices available for a certain period of time) and (3) for other legitimate interests such as a contract and invoices available for a certain period of time) and (3) for other legitimate interests such as a required to meet our sites.			sites.	you instruct us to send	required to meet our
our offerings.  Our offerings.  Our offerings.  Our offerings.  We do not sell or share this data.  We do not sell or share to solligated to have documents such as contracts and invoices available for a certain period of time) and (3) for other legitimate interests such as preventing harm, security and integrity.  Commercial information  Records of personal products or onsumer.  Records of personal products or services purchased, obtained, or considered, or other purchasing or consuming during transactions with our customers.  We collect this information from our customers and generate it internally during transactions with our customers.  Commercial to have documents we have understand how our Users interact with our service with you, and to understand how our Users interact with our sites.  Commercial to have documents understand to wor understand how our Users interact with our sites.  Commercial To improve our offerings.  We do not sell or share this data.  We only retain your business partners, including those whom you instruct us to send this information.  We do not sell or share this or ender our offers and with business partners, including those whom you instruct us to send this information.  We do not sell or share this data.  We do not sell or share this data.  We do not sell or share this data.  We do not sell or share this dornard this information.  We do not sell or share this dornard this information are required to meet our offers and with business partners, including those whom you instruct us to send this information.  We do not sell or share this dornard this information are required to meet our offers and this information.	business partners.			this information.	legal obligations (e.g.
We only collect sensitive personal information to fulfill or meet the reason you provided the information and for other business purposes aside from inferring characteristics about a consumer.  Commercial information  Records of personal property, products or services purchased, obtained, or customers and generate it internally during transactions with our customers.  Records of personal property, products or services or tendencies.  Commercial information  Records of personal property, products or services purchased, obtained, or considered, or other purchasing or consuming denerate it internally during transactions with our customers.  Commercial- To improve our offerings.  We do not sell or share commercial codes we are obligated to have documents such as contracts and invoices available for a certain period of time) and (3) for other legitimate interests such as preventing harm, security and integrity.  We only collect the eason you period of time) and (3) for other legitimate interests such as preventing harm, security and integrity.  We only collect sensitive documents such as contracts and invoices available for a certain period of time) and (3) for other legitimate interests such as contracts and invoices available for a certain period of time) and (3) for other legitimate interests such as contracts and invoices available for a certain period of time) and (3) for other legitimate interests such as contracts and invoices available for a certain period of time) and (3) for other legitimate interests such as contracts and invoices available for a certain period of time) and (3) for other legitimate interests such as contracts and invoices available for a certain period of time) and (3) for other legitimate interests such as contracts and integrity.  We only call for a certain period of time) and (3) for other legitimate interests such as contracts and integrity.  We only call for a certain period of time) and integrity.  We only call for a certain period of time) and integrity.  We only call for a certain			Commercial- To improve		
We only collect sensitive personal information to fulfill or meet the reason you provided the information and for other business purposes aside from inferring characteristics about a consumer.  Commercial information  We collect this information for our customers and generate it internally during transactions with our customers.  We only collect sensitive personal information to fulfill or meet the reason you provided the information and for other business purposes aside from inferring characteristics about a consumer.  Business- To enable use of We disclose this data We only retain your data for (1)as long as it is necessary to render our offers and invoices and with our service providers and with our service including those whom you instruct us to send this information.  Commercial- To improve our offerings.  We do not sell or share this data.  We obligated to have documents such as contracts and invoices available for a certain period of time) and (3) for other legitimate interests such as preventing harm, security and integrity.  We only retain your data for (1)as long as it is necessary to render our offers and invoices including those whom you instruct us to send this information.  Commercial- To improve our offerings.  We do not sell or share this data.			our offerings.		periods under tax and
We only collect sensitive personal information to fulfill or meet the reason you provided the information and for other business purposes aside from inferring characteristics about a consumer.  Commercial information  Records of personal property, products or services purchased, obtained, or considered, or other purchasing or consuming generate it internally during transactions with our customers.  We only collect sensitive personal information to fulfill or meet the reason you provided the information and for other business purposes aside from inferring characteristics about a consumer.  Business- To enable use of We disclose this data with our services, and with our service with you, and to understand how our Users interact with our service including those whom you instruct us to send this information.  Commercial- To improve our offerings.  We do not sell or share commercial codes we this data.  Commercial information to fulfill or meet the reason you provided the information for other business purposes aside from inferring such as preventing harm, security and integrity.  We only retain your data for (1)as long as it is necessary to business partners, including those whom services to you, (2) as required to meet our legal obligations (e.g. due to retention periods under tax and commercial codes we this data.  Commercial- To improve our offerings.					
personal information to fulfill or meet the reason you provided the information and for other business purposes aside from inferring characteristics about a consumer.  Commercial information  We collect this information from our customers and generate it internally during transactions with our customers.  Description of time) and (3) for other legitimate interests such as preventing harm, security and integrity.  We collect this information or considered, or other purchasing or consuming listories or tendencies.  Description of time) and (3) for other legitimate interests such as preventing harm, security and integrity.  We disclose this data with our service of the providers and with our service our offers and services to you, (2) as required to meet our sites.  Commercial- To improve our offerings.  We do not sell or share this data.  We ontracts and invoices available for a certain period of time) and (3) for other legitimate interests such as contracts and invoices available for a certain period of time) and (3) for other legitimate interests such as contracts and invoices available for a certain period of time) and (3) for other legitimate interests such as contacts and invoices available for a certain period of time) and (3) for other legitimate interests such as contracts and invoices available for a certain period of time) and (3) for other legitimate interests such as contacts and invoices available for a certain period of time) and (3) for other legitimate interests such as contacts and invoices available for a certain period of time) and (3) for other legitimate interests such as contacts and invoices available for a certain period of time) and (3) for other legitimate interests such as contacts and invoices available for a certain period of time) and (3) for other legitimate interests such as consumer.				this data.	_
fulfill or meet the reason you provided the information and for other business purposes aside from inferring characteristics about a consumer.  Commercial information  Records of personal property, products or services purchased, obtained, or customers and generate it internally during transactions with our customers.  Records of personal property, products or services purchased, obtained, or considered, or other purchasing or consuming generate it internally during transactions with our customers.  Fulfill or meet the reason you provided the information and for other business purposes aside from inferring such as preventing harm, security and integrity.  We collect this information from our customers and generate it internally during transactions with our customers.  Fulfill or meet the reason period of time) and (3) for other legitimate interests such as preventing harm, security and integrity.  We only retain your data for (1)as long as with our service providers and with our services to you, (2) as required to meet our legal obligations (e.g. due to retention periods under tax and commercial codes we are obligated to have documents such as contracts and invoices available for a certain			I =		
you provided the information and for other business purposes aside from inferring characteristics about a consumer.  Commercial information property, products or services purchased, obtained, or customers and generate it internally during transactions with our customers.  Records of personal property, products or services or tendencies.  We collect this information from our customers.  We collect this obtained, or considered, or other purchasing or consuming Users interact with our service with you, and to understand how our purchasing or consuming Users interact with our service with you instruct us to send this information.  Commercial internally during transactions with our customers.  We do not sell or share this data.  We only retain your data for (1)as long as it is necessary to render our offers and with our service with our service with our service including those whom you instruct us to send this information.  Commercial To improve our offerings.  We do not sell or share this data.  We do not sell or share are obligated to have documents such as contracts and invoices available for a certain			l <sup>e</sup>		
information and for other business purposes aside from inferring characteristics about a consumer.  Commercial information  Records of personal property, products or services purchased, obtained, or customers and generate it internally during transactions with our customers.  Records of personal property, products or services or tendencies.  Information and for other business purposes aside from inferring characteristics about a consumer.  Records of personal property, products or services, and our sites, services, and with our service data for (1)as long as it is necessary to with you, and to understand how our customers and generate it internally during transactions with our customers.  Commercial codes we do not sell or share our offers and services to you, (2) as required to meet our legal obligations (e.g. due to retention periods under tax and our offerings.  Commercial codes we documents such as contracts and invoices available for a certain					
business purposes aside from inferring characteristics about a consumer.  Commercial information  Records of personal property, products or services purchased, obtained, or customers and generate it internally during transactions with our customers.  Business- To enable use of our sites, services, and products, to communicate with you, and to understand how our generate it internally during transactions with our customers.  Business- To enable use of We disclose this data with our service data for (1)as long as it is necessary to render our offers and services to you, (2) as required to meet our legal obligations (e.g. due to retention periods under tax and commercial codes we are obligated to have documents such as contracts and invoices available for a certain					
from inferring characteristics about a consumer.  Commercial information  Records of personal property, products or services purchased, obtained, or considered, or other purchasing or consuming generate it internally during transactions with our customers.  We collect this obtained, or considered, or other purchasing or consuming generate it internally during transactions with our customers.  We collect this obtained, or considered, or other purchasing or consuming generate it internally during transactions with our customers.  Commercial Business- To enable use of We disclose this data our sites, services, and products, to communicate providers and with our service with our our understand how our Users interact with our sites.  Users interact with our sites.  Commercial- To improve our offerings.  We do not sell or share this data.  We only retain your data for (1)as long as it is necessary to render our offers and services to you, (2) as required to meet our legal obligations (e.g. due to retention periods under tax and commercial codes we are obligated to have documents such as contracts and invoices available for a certain					' '
characteristics about a consumer.  Commercial information  Records of personal property, products or services purchased, obtained, or customers and generate it internally during transactions with our customers.  Commercial property, products or services purchased, obtained, or considered, or other purchasing or consuming during transactions with our customers.  Commercial property, products or services purchased, obtained, or considered, or other purchasing or consuming during transactions with our customers.  Commercial- To improve our offerings.  Commercial odes we this data with our service data for (1)as long as it is necessary to business partners, including those whom services to you, (2) as required to meet our legal obligations (e.g. due to retention periods under tax and commercial codes we this data.			1		
Commercial property, products or services purchased, obtained, or customers and generate it internally during transactions with our customers.  Records of personal property, products or services purchased, obtained, or considered, or other purchasing or consuming during transactions with our customers.  Commercial Records of personal property, products or services, and our sites, services, and products, to communicate providers and with our service data for (1)as long as products, to communicate providers and with our service with our service our offers and including those whom you instruct us to send this information.  Commercial- To improve our offerings.  Commercial- To improve our offerings.  We do not sell or share commercial codes we this data.			=		
Records of personal property, products or services purchased, obtained, or considered, or other customers and generate it internally during transactions with our customers.  Records of personal property, products or services purchased, obtained, or considered, or other purchasing or consuming Users interact with our service providers and with our services and with our service providers and with our service providers and with our service our offers and services to you, (2) as required to meet our legal obligations (e.g. due to retention periods under tax and commercial codes we are obligated to have documents such as contracts and invoices available for a certain					1
information property, products or services purchased, obtained, or considered, or customers and generate it internally during transactions with our customers.  We collect this obtained, or considered, or other purchasing or consuming with our customers.  We collect this obtained, or considered, or other purchasing or consuming generate it internally during transactions with our customers.  We do not sell or share this data.  With our service providers and with our service business partners, including those whom you instruct us to send this information.  It is necessary to render our offers and services to you, (2) as required to meet our legal obligations (e.g. due to retention periods under tax and commercial codes we are obligated to have documents such as contracts and invoices available for a certain	C : 1				
services purchased, obtained, or considered, or other customers and generate it internally during transactions with our customers.  Services purchased, obtained, or considered, or other purchasing or consuming histories or tendencies.  Services purchased, obtained, or considered, or other purchasing or consuming histories or tendencies.  Services purchased, obtained, or considered, or other purchasing or consuming histories or tendencies.  Services purchased, obtained, or considered, or other purchasing or consuming histories or tendencies.  Services purchased, obtained, or considered, or other purchasing or consuming histories or tendencies.  Services purchased, obtained, or considered, or other purchasing or consuming histories or tendencies.  Sites.  Commercial- To improve our offerings.  We do not sell or share this data.  Services to you, (2) as required to meet our legal obligations (e.g. due to retention periods under tax and commercial codes we are obligated to have documents such as contracts and invoices available for a certain		· ·			
We collect this information from our customers and generate it internally during transactions with our customers.  With you, and to understand how our purchasing or consuming transactions with our customers.  Commercial- To improve our offerings.  With you, and to understand how our purchasing or consuming transactions with our customers.  Commercial- To improve our offerings.  We do not sell or share this data.  Frender our offers and services to you, (2) as required to meet our legal obligations (e.g. due to retention periods under tax and commercial codes we this data.  We do not sell or share documents such as contracts and invoices available for a certain		I · · · · · · · · · · · · · · · · · · ·	· · · · · · · · · · · · · · · · · · ·		, ,
information from our customers and generate it internally during transactions with our customers.  We do not sell or share our offerings.  To improve this information.  We do not sell or share documents such as contracts and invoices available for a certain			l l	T .	
customers and purchasing or consuming Benerate it internally during transactions with our customers.  Commercial- To improve our offerings.  Commercial- To improve our offerings.  Commercial- To improve our offerings.  Commercial- To improve this data.  Commercial our offerings.  Commercial our offerings.  Commercial our			I =		
generate it internally during transactions with our customers.  Commercial- To improve our offerings.  We do not sell or share documents such as contracts and invoices available for a certain		i -			
during transactions with our customers.  Commercial- To improve our offerings.  We do not sell or share commercial codes we this data.  are obligated to have documents such as contracts and invoices available for a certain				lf .	
with our customers.  Commercial- To improve our offerings.  We do not sell or share commercial codes we this data.  are obligated to have documents such as contracts and invoices available for a certain		mstories or tendencies.	511.5.	uns imorniduon.	
our offerings.  We do not sell or share commercial codes we this data.  are obligated to have documents such as contracts and invoices available for a certain	_		Commercial- To improve		
this data. are obligated to have documents such as contracts and invoices available for a certain			I	   We do not sell or share	i.
documents such as contracts and invoices available for a certain			_		
contracts and invoices available for a certain				ins data.	
available for a certain					

<b>Category and Sources</b>	Examples	<b>Business or Commercial</b>		Retention
of Information		Purpose	sell this data?	
				(3) for other
				legitimate interests
				such as preventing
				harm, security and
T. 4 41		D : T	14. I' I II I	integrity.
		Business- To enable use of		We only retain your
activity	history, information on a	1	with our service	data for (1)as long as
•		products, to communicate	T'	it is necessary to
har II I .	with a website,		business partners,	render our offers and
	application, or advertisement.		including those whom	services to you, (2) as
users and customers.	auvertisement.		you instruct us to send this information	required to meet our
	Additionally we may use		this information	legal obligations (e.g. due to retention
	Additionally, we may use technology to monitor	Commercial- To improve		periods under tax and
			We do not sell or share	l'
	our websites. This may		this data.	are obligated to have
	include without		tilis data.	documents such as
	limitation which links			contracts and invoices
	you click on, information			available for a certain
	that you type into our			period of time) and
	online forms, and about			(3) for other
	your device or browser.			legitimate interests
	Please discontinue use of			such as preventing
	FleetME if you do not			harm, security and
	consent to our collection			integrity.
	of such information.			integrity.
Professional or	Current or past job	Business- To enable use of	We disclose this data	We only retain your
	·		with our service	data for (1)as long as
information	evaluations. Audio,	products, to communicate	providers and with	it is necessary to
	electronic, visual,	IT.	business partners,	render our offers and
We collect this	thermal, olfactory, or		including those whom	services to you, (2) as
information from our	similar information.		you instruct us to send	required to meet our
users, customers, and		sites.	this information.	legal obligations (e.g.
business partners.				due to retention
		Commercial- To improve		periods under tax and
		our offerings.	We do not sell or share	commercial codes we
			this data.	are obligated to have
				documents such as
				contracts and invoices
				available for a certain
				period of time) and
				(3) for other
				legitimate interests
				such as preventing
				harm, security and
				integrity.

Bosch will continue to collect the personal information described above. If any additional personal information is collected by Bosch, we will provide any required notice(s), and where applicable obtain any required consent(s), in accordance with applicable laws in the relevant jurisdiction.

Bosch will not collect additional categories of sensitive personal information or use sensitive personal information for additional purposes that are "incompatible with the disclosed purpose" stated within this section for collection without first providing you notice.

#### IV. Sources of Personal Information

Bosch collects personal information from the following categories of sources:

- <u>Directly from You</u>. For example, when given by you or collected from you through your access to and/or use of FleetME, in context of subscribing to or purchasing our Services or when you contact customer support or otherwise interact or communicate with Bosch, its agents, representatives, suppliers, vendors or consultants through FleetME. This information may include, without limitation, your first and last name, email address, Vehicle Identification Number (VIN), license plate number, username/password and any other information you choose to provide us.
- 2. <u>Indirectly from You</u>. For example, from observing your use of FleetME and/or the Services, or services related thereto. The following data may be collected automatically: the website from which you visit Bosch (referrer), pages viewed, individual links clicked, search words or search phrases (site search), duration of visit, browser used, device data (e.g., unique device identifier, MAC address, IP address, serial number, hardware model, network information and operating system and version), and other relevant details and/or information. If the visit is a result of online advertising such as banners, video ads, search engine advertising, etc., Bosch or its agents, representatives, suppliers, vendors or consultants may record which banner, adware, etc. motivated or assisted with the visit our FleetME websites.
- 3. From Solution Providers on the North American L.OS Marketplace whose services to which you subscribe.

Bosch will not collect additional categories of personal information or use the personal information we collected for materially different, unrelated or incompatible purposes without providing you notice or obtaining your consent, where required by applicable laws in the relevant jurisdiction.

#### V. Disclosure, Sale and Sharing of Personal Information – Past 12 Months

Bosch may use, store, compile, manipulate, share and disclose your personal information with third parties for the purposes stated above. Your personal information is disclosed with the following:

- Bosch affiliated entities, including Bosch's parent company in Germany, Robert Bosch GmbH, to leverage shared services and improve our Services;
- Bosch service providers, vendors, consultants, suppliers, licensors, marketing, partners and other partners
  and entities performing work on Bosch's behalf, such as hosting vendors, advertising service providers,
  data analytics companies, marketing service companies, list managers and delivery companies;
- Relevant authorities in accordance with, and as Bosch deems required, necessary and/or appropriate by, or
  in connection with, applicable law, regulation, court order or legal process;

For the processing of your personal information for the use of SingleKeyID, the Platform is a joint
controller with Robert Bosch GmbH. For detailed information related to Robert Bosch GmbH, please find
their privacy notice <a href="here.">here.</a>

By accessing and/or using FleetME or the Services, you consent to the above uses and disclosure of your personal information in accordance with this notice.

#### Sale or Sharing of Personal Information.

We do not sell or share your personal information collected through FleetME, therefore we do not offer the right to opt out of the selling or sharing of your personal information.

## VI. Use of Third-Party Web Analytics Tools

FleetME uses web analytics tools, such as the Google Analytics web analytics tool, to provide us with an analysis of your use of FleetME, overall use of and traffic on FleetME and other related services. Google Analytics uses cookies that enable an analysis of your use of FleetME. The information generated by the cookie about your use of FleetME (such as when you visited FleetME, the referrer URL, details on the configuration of your operating system, your browser and your access provider) are generally transmitted to, and stored on, a server of Google located in the U.S.A. You are able to opt out of Google Analytics by downloading and utilizing the Google Analytics Opt-out Browser Add-on, which you can obtain at https://tools.google.com/dlpage/gaoptout?hl=en.] Bosch has enacted Google's Restricted Data Processing as to not constitute a sale or sharing of data with Google.

FleetME uses functional, analytic, tracking cookies and similar techniques, also from third parties such as the Google Analytics, to analyze and improve Bosch and third parties' services. The third parties use cookies that enable an analysis of your use of the Bosch US website. Our analytic partners have access to your use of our site. The information generated about your use of the website (such as when you visited the website, the referrer URL, details on the configuration of your operating system, your browser and your access provider) are transmitted to and stored on the respective third parties' server.

Bosch uses any information gathered by such analytics tools to analyze your use of FleetME, to generate reports on website activities and to perform other website related services to you. Only authorized persons have access to this anonymized data.

#### VII. International Data Transfer

Bosch may transfer your personal information to Bosch's parent company in Germany, Robert Bosch GmbH, and/or to any other Bosch affiliates throughout the world when processing, storing, analyzing, and otherwise using data. Bosch may also transfer your data to a service, provider, contractor, or third party outside the country of origin. Accordingly, your personal information may be accessible to courts, law enforcement and national authorities in countries other than the country in which you reside. You can obtain information about Bosch's policies and practices with respect to foreign service providers (including affiliates), or ask questions about the collection, use, disclosure or storage of personal information by such service providers, by contacting our Privacy Notice Administrator as described below.

# VIII. Children's Privacy

Bosch does not knowingly collector use any personal information from online visitors under the age of 16. Bosch does not knowingly allow visitors under the age of 16 to participate in any promotions or contests made available on FleetME from time to time.

## IX. California "Shine the Light" Privacy Rights

California's "Shine The Light" law permits those Bosch customers who are residents of California to annually request a list of their personal information (if any) that Bosch disclosed to third parties for direct marketing purposes in the preceding calendar year, and the names and addresses of those third parties. At this time, Bosch currently does not share any personal information with third parties for direct marketing purposes.

#### X. Use of Links to Affiliated Sites

FleetME may contain links to other Bosch sites. FleetME provides these links only as a convenience. Your use of these Affiliated Sites and any related services are outside the scope of this Privacy Notice and is governed by the Privacy Notice and any other terms referred to or located on such Affiliated Sites.

#### XI. Use of External Links

FleetME may contain links to third-party websites or services operated by providers that are not associated with Bosch. After you click the link, Bosch no longer has any influence over the collection, storage, use or processing of any personal information transmitted by clicking the link (such as the IP address or URL of the page that contains the link), as the behavior of third parties is, by nature, beyond Bosch control. **Therefore, Bosch is not responsible for the collection, storage, use, disclosure or other processing of personal information by such third parties.** For further clarity, this Privacy Notice does not apply to any such third-party websites or services; refer to the privacy statements or policies for such third-party websites or services for information about how they collect, use, disclose and protect personal information.

## XII. Security

Bosch takes commercially reasonable efforts to ensure that your data collected by Bosch through FleetME is protected against tampering, loss, destruction, access by unauthorized persons or unauthorized disclosure. Bosch security measures are being continuously improved in accordance with the state of technological developments, however, absolute protection is not possible.

When you register with FleetME, you are required to create a username and password. You must not share this access information with anyone else as you are personally responsible for any information transmitted while logged in with your username and password. We disclaim any and all liability for any information transmitted due to an unauthorized log in.

#### XIII. Use of Cookies

#### 1. Bosch Cookies.

Bosch uses cookies and active components (e.g., JavaScript) to track visitors' preferences and customize the design of FleetME.

Cookies are small text files stored on your computer or device when you visit a website. If you wish, you can delete the cookies at any time from your web browser. However, this can result in some functions no longer being available. For information on deleting the cookies, consult your browser's help function.

Bosch makes it possible to control the use of cookies. To do so, click the "Privacy settings" link in the footer. This link gives you additional information about the cookies used. In addition, you can configure which cookies you want to use there.

## 2. Third-Party Cookies.

FleetME may incorporate content and services from other providers (*e.g.*, Google) who, in turn, may use cookies and active components. Bosch has no influence on the processing of personal information by these providers. The option provided by Bosch to configure settings for cookies used has no effect on cookies and active components from other providers (e.g., Google). Refer to the respective provider's websites for information about how your data is handled.

# XIV. How We Respond to Do Not Track Signals

Bosch does not sell or share your personal information collected through the website/services to third parties as defined by relevant laws. Therefore, we do not recognize "Do Not Track" ("DNT") or GPC.

## XV. International Users

This is a U.S. website and service targeted to users in the U.S., and FleetME and Bosch Services are subject to U.S. laws, including, without limitation, those governing the privacy and security of your information. If you use Bosch Services, you are transferring your information to Bosch in the United States. By using the Bosch Services or providing your information to Bosch through the Services you consent to the transfer of your personal information to the United States, and Bosch handling of your information in accordance with applicable U.S. requirements and this Privacy Notice. Accordingly, your personal information may be accessible to courts, law enforcement and national authorities in the United States. You can obtain information about Bosch's policies and practices with respect to service providers (including affiliates) outside the country where you reside, or ask questions about the collection, use, disclosure or storage of personal information by such service providers, by contacting our Privacy Notice Administrator as described below.

# XVI. Your Rights - US

State specific privacy laws within the United States provide data subjects certain rights regarding the personal information that businesses collect and how the collected personal information is used. If you would like to exercise data subject right available to you, find the "Exercise your Rights" section below. Our privacy team will examine your request and respond to you as quickly as possible.

We may still use any aggregated and de-identified Personal Information that does not identify any individual and may also retain and use your Personal Information as necessary to comply with our legal obligations, resolve disputes, and enforce our Agreements. We maintain and use all de-identified information in de-identified form. We do not attempt to reidentify it except to ensure our de-identification processes are in compliance with applicable law.

Dependent on the state of your residence, you may be provided the following rights:

Right to know or confirm what personal information is collected

Right to access your personal information

Right to correct inaccurate personal information

Right to delete personal information

Right to know what personal information is sold or shared and to whom.

Right to opt-out of sale of personal information

Right to opt-out of or sharing of personal information for cross-context behavioral advertising

Right to opt-out of processing for the purpose of profiling or targeted advertising

Right to data portability

Right to limit the use and disclosure of Sensitive Personal Information

Right of no retaliation following opt-out or exercise of other rights

Right to appeal

Right to non-discrimination

## **XVII.** How to Exercise Your Rights

To exercise your rights, submit a verifiable consumer request or access request, as applicable, to us by either:

Calling us at (888-43-BOSCH (888-432-6724)).

Sending an email to: <u>privacy.policy@us.bosch.com</u>

To assist Bosch in processing your request when exercising your rights, supply the following information:

- Full name
- Phone number
- Address
- Any information you can provide about your previous contact with Bosch (e.g. contact point / touchpoint with Bosch, screenshots, reference to a specific product/newsletter)

Only you (or based on your state of residence, an authorized agent authorized by you to act on your behalf – see Section Authorized Agent below for more information) may make a verifiable consumer request or access request, as applicable related to your personal information. You may also make a verifiable consumer request on behalf of your minor child. Your verifiable consumer request or access request, as applicable, must:

- Provide sufficient information that allows us to reasonably verify you are the person about whom we collected Personal Information or an authorized representative.
- Describe your request with sufficient detail that allows us to properly understand, evaluate, and respond to it.

We cannot respond to your request or provide you with personal information if we cannot verify your identity or authority to make the request and confirm the personal information relates to you. Making a verifiable consumer request or access request does not require you to create an account with us, but if you already have an account with us, you may be required to make your request through that account.

We will only use personal information provided in a verifiable consumer request or access request, as applicable, to verify the requestor's identity or authority to make the request.

## XVIII. Response Timing and Format

We endeavor to respond to a verifiable consumer request or access request, as applicable, within forty-five (45) days of its receipt, or sooner where required by applicable law (including Canadian Privacy Laws). If we require more time (up 90 days in total), where permitted by applicable law, we will inform you of the reason and extension period in writing. Opt-out request will be honored as soon as feasibly possible, but no later than 15 days from the date we receive the request.

If you have an account with us, we will deliver our written response to that account. If you do not have an account with us, we will deliver our written response by mail or electronically, at your option.

Any disclosures we provide in response to a verifiable consumer request will only cover the 12-month period preceding the verifiable consumer request's receipt, unless otherwise required by applicable law. The response we provide will also explain the reasons we cannot comply with a request, if applicable.

For data portability requests, where applicable, we will select a format to provide your personal information that is readily useable and should allow you to transmit the information from one entity to another entity without hindrance.

We do not charge a fee to process or respond to your verifiable consumer request or access request, as applicable, unless it is excessive, repetitive, or manifestly unfounded. If we determine that the request warrants a fee, we will tell you why we made that decision and provide you with a cost estimate before completing your request.

## XIX. Personal Information Sales: Opt-Out and Opt-In Rights

Bosch Mobility Platform & Solutions LLC does not sell or share your personal information collected through FleetME to third parties as defined by relevant laws. Therefore, we do not offer an opt-out.

## XX. Authorized Agent

I. California

As a California resident you may also exercise your request to know or request to delete through an authorized agent. When you submit your request through an authorized agent, we require that you:

- 1. Provide us a copy of your written permission for the authorized agent to submit the applicable request; and
- 2. Verify your own identity directly with us.

The foregoing does not apply when you have provided your authorized agent with a power of attorney pursuant to California Probate Code sections 4000 to 4465; provided, that we may require a copy of such power of attorney before fulfilling any request.

#### II. Colorado

As a Colorado resident you may also exercise your request to opt-out through an authorized agent. When you submit your request through an authorized agent, we require that you:

- 1. Provide us a copy of your written permission for the authorized agent to submit the applicable request; and
- 2. Verify your own identity directly with us.

## XXI. Non-Discrimination

We will not discriminate against you for exercising any of your rights. Unless permitted by applicable law, we will not: (a) deny you goods or services; (b) charge you different prices or rates for goods or services, including through granting discounts or other benefits, or imposing penalties; (c) provide you a different level or quality of goods or services; or (d) suggest that you may receive a different price or rate for goods or services or a different level or quality of goods or services.

# XXII. Filing a Complaint

Regulatory authorities that oversee the privacy laws and regulations, advise individuals to file an objection or challenge with the relevant company before lodging a formal complaint with a regulatory authority. If you are dissatisfied with Bosch's response to an objection or challenge filed under Article XVII above, or you if wish to file a complaint with a regulatory authority first, you may do so as follows:

**Under US state laws:** You may file a complaint with the applicable state Attorneys General Office or regulatory agency.

#### XXIII. Changes to Privacy Notice

Due to the constantly changing nature of Bosch business, Bosch reserves the right to change, update, revise and/or modify this Privacy Notice at any time at Bosch's sole discretion, and Bosch will post any new or revised Privacy Notice here. Any such change, update, revision and/or modification will be effective immediately upon posting on this website, unless we are required to provide direct notice or obtain your consent pursuant to applicable laws. Use of information that Bosch gathers now will be subject to the Privacy Notice in effect at the time of use. By using or navigating around FleetME or utilizing any of the Services, you acknowledge that you have read and understood and agree to be bound by this Privacy Notice in and the applicable Terms of Use. If you do not agree to be so bound, do not continue using FleetME services. You are responsible for checking FleetME frequently to keep apprised of recent changes.

The effective date of this Privacy Notice is: November 04, 2024

This Privacy Notice was updated on: March 14, 2025. The following information was updated:

• Addition of precise geolocation as a relevant category of personal information.

#### XXIV. Contact

To obtain more information or to submit suggestions or complaints regarding the processing of your personal information, you can contact the Bosch Privacy Notice Administrator.

If incorrect information has been stored despite Bosch efforts to maintain correct and up-to-date data, Bosch will correct this upon your written request, sent to:

Email: privacy.policy@us.bosch.com

## **Postal Address:**

Mobility Platform and Services LLC Privacy Policy Administrator 38000 Hills Tech Drive Farmington Hills, MI 48331

You may also contact as follows:

Phone: (888-43-BOSCH (888-432-6724)).

Website: https://www.l-os.com/us/en/solutions/maintenance-management/FleetME

© Copyright 2025 Bosch Mobility Platform & Solutions LLC. All rights reserved.